



**DRIVABILITY DIAGNOSTIC WORKSHEET:**

Customer \_\_\_\_\_ Mileage \_\_\_\_\_ VIN \_\_\_\_\_

**Primary Complaint**

- MIL ON
- Starting Faults:**
- Starts & stalls
- Extended cranking
- No start cranks OK
- Will not crank

**Idle Faults:**

- Rough idle
- High idle
- Low idle
- Stalling

**Performance Faults:**

- Low power
- Hesitation
- Misfiring
- Surge, buck, etc.

**Other Faults:**

- Poor mileage
- Pinging
- Sulphur /egg smell
- Exhaust smoke
- Engine noise

**Engine Temperature**

- Cold
- Warm
- Hot
- Hot restart
- All

**Timing**

**Frequency:**

- Random
- Time fr. start \_\_\_\_\_
- Dist. fr. start \_\_\_\_\_
- After fill-up

**Duration:**

- Random
- Always
- Seconds
- Minutes
- Hours
- Days
- Other \_\_\_\_\_

**Ambient Conditions**

- Any
- Below 32 °F
- 32-60 °F
- 61-80 °F
- Above 80 °F
- Dry
- Humid
- Wet roads
- Raining
- Snowing

**Recent Repairs**

Mechanical: \_\_\_\_\_  
 Collision: \_\_\_\_\_  
 Accessories/Modifications: \_\_\_\_\_  
 \_\_\_\_\_

**Driving Conditions**

- All conditions
- Highway
- City
- Speed \_\_\_\_\_
- Light throttle
- Moderate throttle
- Heavy throttle
- Accelerating
- Steady speed
- Deceleration
- Bumpy roads
- Turning
- Braking
- Shifting
- Uphill
- Downhill

**Other Variables**

Fuel type: \_\_\_\_\_  
 Selected gear: \_\_\_\_\_  
 # of Passengers: \_\_\_\_\_

- Cruise engaged
- Towing
- Cargo/passengers
- Other load

Actions that modify or eliminate symptoms: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_